

## Indiana Family Assistance Locations

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## Indiana Family Assistance Locations

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National Guard  
Family Assistance



# Indiana

## Family Assistance Centers

- **Finances**
- **Legal**
- **ID Cards/DEERS**
- **TRICARE**
- **Crisis Intervention**
- **Information and Referral**
- **Benefits/Entitlements**

## Family Assistance Centers

Family Assistance Centers or FAC's are established in times of contingency call-up, mobilization, and large scaled deployment to provide support and assistance to service members and their families. The primary mission of a FAC is to inform and support families before, during and after a deployment so service members can perform their mission.

During times of activation, the FAC is designed to be a focal point for families to get information and assistance with referral to the appropriate service agencies and meet the needs that are associated with the deployment.

### Support:

- Help with legal matters
- Financial Assistance
- Information and Referral
- Local and National Emergencies
- Coordination with rear detachments
- Problem Solving
- Crisis Resolution

### Servicing:

- Families
- Service Members
- Command
- Community



### ID Cards and DEERS:

Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

### TRICARE Health and Dental:

Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE health and dental services.

### Financial Management:

Financial assistance is available to assist with resolving financial issues. Army Emergency Relief and the Indiana National Guard Relief Fund are some of the resources available to eligible Guard members, as well as other non-financial resources.



### Crisis Intervention:

Capable of identifying family crisis situations, and provide immediate counseling and assistance to stabilize the situation, and refer to appropriate sources for follow-up help. Crises may be personal, social, financial, emotional or medical in nature.

### Briefings:

The Family Assistance Team conducts Deployment and Reunion briefings to help prepare families for the emotional anxieties related to separation and reintegration upon return as part of the Yellow Ribbon Program.

### Information and Referral:

Referring family members to various military and civilian agencies, groups, private organizations, and/or clergy to solve or assist with resolving problems. The FAC Specialist is the focal point of contact for help and provides direct assistance and/or directs the family member to where help can be found.

### Benefits and Entitlements:

This service provides information on the benefits and entitlements for military service members and their families. Commissary Exchange privileges, discount ticket sales, and free weekend retreats, are just a few.

### Legal Assistance:

The provision of legal information and coordination with the State Legal Assistance Officer for assistance with wills, powers of attorney, Servicemen's Civil Relief Act, and other legal matters pertaining to deployment.

We also provide periodic Wellness calls to families during a deployment.

*Let us be your one stop shop for questions and information!!*

## Helpful Web Sites

### Military One Source:

[www.militaryonesource.com](http://www.militaryonesource.com)

### American Red Cross:

[www.redcross.org](http://www.redcross.org)

### DEERS :

[www.dmdc.osd.mil](http://www.dmdc.osd.mil)

### DFAS:

[www.dfas.mil](http://www.dfas.mil)

### JSS:

[www.jointservicessupport.org](http://www.jointservicessupport.org)

### My Pay:

[www.mypay.dfas.mil](http://www.mypay.dfas.mil)

### TRICARE/health:

[www.mytricare.com](http://www.mytricare.com)

### TRICARE/dental:

[www.tricaredentalprogram.com](http://www.tricaredentalprogram.com)

### Veterans Affairs:

[www.va.gov](http://www.va.gov)

### Indiana National Guard:

[www.in.ng.mil](http://www.in.ng.mil)

*“Unit Readiness requires self-sufficient families and the Family Assistance Center helps the unit's families stand on their own.”*



**Indiana  
Family Program Office  
Toll Free: 800-237-2850 Ext. 3192  
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